



"Those whom the world rejects, must move you the most." – St. Louis Marie de Montfort

Integrating formal and informal caregiving

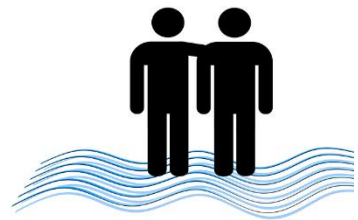
Concerns of Caregivers



Cost is an important factor when accessing services.



Location and ease of access.



Empathy and attitude of service provider

Caregivers experience

Caregiver finds purpose in their role.

The well-being of Care Recipients + Assistance Caregivers receive (eg; financial, medical) are contributing factors to a positive caregiving experience.

Caregiver Experience



What else can be done to improve caregivers' experience?



What else can be done to improve caregivers' experience?

Case study 1 - Mdm Chan

- Caregiver for wheelchair bound husband
- Transportation for medical escort for trips to hospital for appointments.
- Care recipient did not follow up with medical appointment, leads to deterioration of condition.
- Caregiver and care recipient reported reduced social engagement.
- Not able to push wheelchair out from the house.
- Sought assistance from neighbour

Sharing By Ms Cindy Teo, Caregiver

What are some formal services you get in touch with?

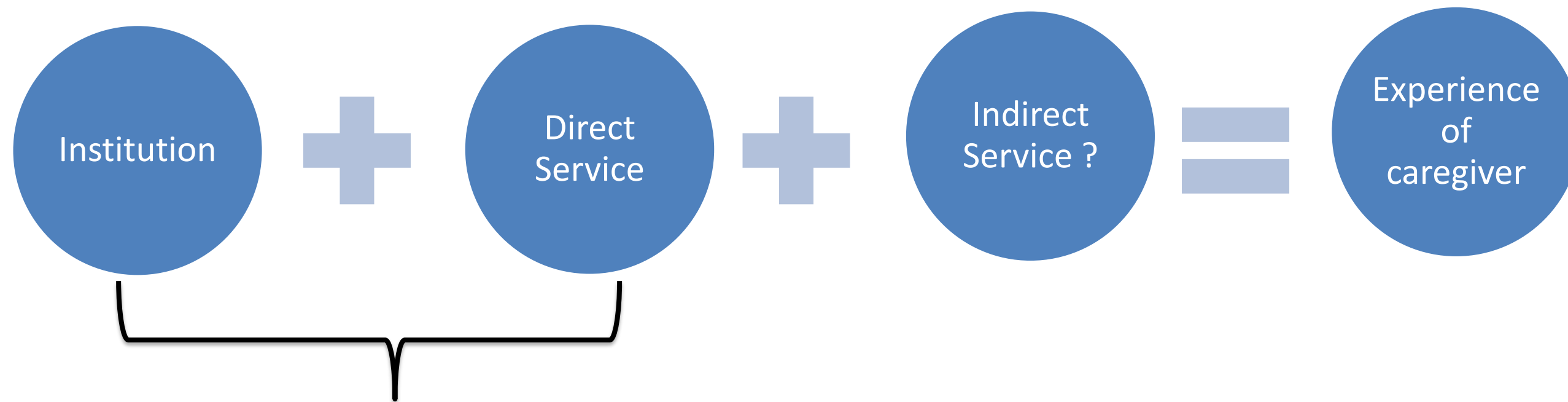
What are the informal services received
and How did it helps you ?

Building a network of Indirect Services



GP / RC / Hawkers / Neighbours / Shop Owners / Volunteers / interest groups.

How much do we know ?



Formal Services

Conclude

There are valuable resources in the community that can be tapped on to supplement the support from formal services.

Ecomap should include informal services.

Involves a 'village head' who is familiar and connected with the various stakeholders within the community.



"Those whom the world rejects, must move you the most." – St. Louis Marie de Montfort

Integrating formal and informal caregiving

Herman Lim

herman.lim@montfortcare.org.sg