



PRE-CONFERENCE WORKSHOP

Professional Communication Training in Healthcare: Communicating Effectively to Reduce Friction

22 Oct 2019 (Tues) | 9am – 5pm | Academia, Level 1

ABOUT THE WORKSHOP

Communication training in medicine has emerged as an important area of focus in recent years. The benefits of strong individual and team communication on patient safety have been made evident in research literature. Using a scientifically-validated model for improving communication helps to increase patient safety, as well as to reduce errors, emergencies and unproductive behavior. Communication underpins teamwork, leadership and decision-making in both our professional and personal lives. Yet, it is not often covered in formal training and coaching sessions.

LEARNING OBJECTIVES

At the end of the workshop, participants will:

- Learn that people have different psychological needs
- Understand the importance of their role within the team
- Differentiate between various communication styles
- Recognise different distress patterns
- Understand the importance and impact of caring for their own psychological needs

SPEAKER



Dr. Mark Weinert, D.E.S.A
Anaesthetist, Department of Intensive Care and Emergency Care, Helios Klinikum München West, Germany
Founder and Trainer at Dr Weinert Communications

TARGET AUDIENCE

- Healthcare staff from all professions, who are in leadership positions
- Leaders in simulation training

FEES

SGD321.00 (inclusive of GST)

Register at www.s3.sg.
Limited slots available!