



PRE-CONFERENCE WORKSHOP

Simulating "Patient-at-work" to Understand Patient Workload

23 Oct 2019 (Wed) | 8am – 12pm | Academia

ABOUT THE WORKSHOP

Caring for yourself or a loved-one during a time of illness can be a daunting experience. The care journey prescribed to patients often fails to consider the challenges patients face beyond professional care. This workshop will cover methods to assess and optimise the work that patients and families must do to fully recover from serious health events and how healthcare professionals can help them become more motivated and productive. Through interactive practice and deep-dive sessions, we will explore effective human factors methods used to study people in the workplace, and collaboratively redesign approaches which you can take back and apply to your patients and their support system.

FEES

SGD160.50 (inclusive of GST)

SPEAKER



Dr Yin Shanqing

Senior Principal Specialist
(Human Factors),
KK Women's and Children's
Hospital, Singapore

LEARNING OBJECTIVES

At the end of the workshop, participants will be able to:

- Gain a deeper understanding of the concepts of patient-at-work, patient effort, and patient workload
- Be introduced to applied human factors methods used to study the clinical process in a complex social technical system, e.g., a hospital
- Participate, experience, and discuss the challenges and potential solutions in addressing the workload of being a patient
- Brainstorm and co-design methods for improving the workload of patients

Register at www.s3.sg.
Limited Slots available!

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