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Your ref:  
Our Ref:

Dear Patients, Caregivers, Visitors and Business Partners

### **Traffic on SGH Campus**

With the major construction works of the SGH Pathology Building and upgrading works at Singapore National Eye Centre, we can expect greater congestion on SGH Campus. The situation will worsen with the pulling down of the Housemen Quarters facing SGH Block 7, and Vickers House facing Block 3, over the next few months.

### **New Multi-Storey Carpark Coming**

Our plans to build a multi-storey car park lots, in McAlistair Road (behind Ministry of Health), is on track. When completed in the 2<sup>nd</sup> quarter of 2010, we can expect another 580 lots, and existing parking congestion should ease slightly.

### **Patient Care Comes Before Cars**

While we continue our efforts to increase car park lots, where practical, the priority for SGH and our National Specialty Centres is to increase capacity for patient care. As such, there will be a limit to the number of car parking space we can provide. Our population of healthcare professionals will also be increasing over the next five years to care for the growing volume of patients.

### **Public Transport The Option**

Given the space limitation on this Campus, increasing car parks is not sustainable in the long term. On your next visit to SGH or any of our Specialty Centres, we encourage you to use the SGH Shuttle Bus, or take a taxi instead of driving. That way, we can leave the limited car park lots to patients with mobility problems who need it more.

If you have an idea on how we can do better, do send us your suggestions at [gsm.feedback@singhealth.com.sg](mailto:gsm.feedback@singhealth.com.sg) or use any of the feedback forms available.

Thank you for working with us to make the patient experience at SGH Campus a better one.

Yours faithfully

Loh Yong Ho  
Director, Operations  
Singapore General Hospital Pte Ltd

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